

EPSON Kitchen Printer (TM-U220)

Troubleshooting for Non-Communication to DolphinPOS

- Make sure printer is turned on
- Connect LAN hard wire to Device
- a. In IPAD open DolphinPOS APP go to "MORE"
- b. In left hand side menu go to "General" scroll down till you see "WebPrint"
- c. Turn on "WebPrint" scroll down & tap "Sync Profile"
- Make sure paper roll in inserted correctly in device
- If not error light indicates that paper out on front of the device

DolphinPOS